

# JUPITER™ STRATEGIC MAP to BEST IN CLASS

## WE DELIVER—BEST IN CLASS!

### WE ADD VALUE with:

- ◆ Responsiveness
- ◆ Timeliness
- ◆ Quality Service
- ◆ Safe, Effective Solutions
- ◆ Continuous Improvement
- ◆ Accountability

### WE EMPOWER PEOPLE through:

- ◆ Clear Expectations
- ◆ Frequent Feedback
- ◆ Leadership Development
- ◆ Professional Opportunities
- ◆ Teamwork
- ◆ Interdependence

### WE ACQUIRE ASSETS for:

- ◆ Fiscal Health
- ◆ Customer Enhancement
- ◆ Performance Incentives
- ◆ Staff Retention
- ◆ Competitive Advantage
- ◆ Our Reputation

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## KEY FUNCTIONS / STRATEGIC GOALS

### LEADERSHIP

**GOAL 1.**  
Nurture Shared Leadership.

### CULTURE

**GOAL 2.**  
Actualize Our Values.

### TEAMWORK

**GOAL 3.**  
Strengthen Stakeholder Relationships.

### PERFORMANCE INCENTIVES

**GOAL 4.**  
Reward Valued Performance.

### MANAGEMENT SKILLS

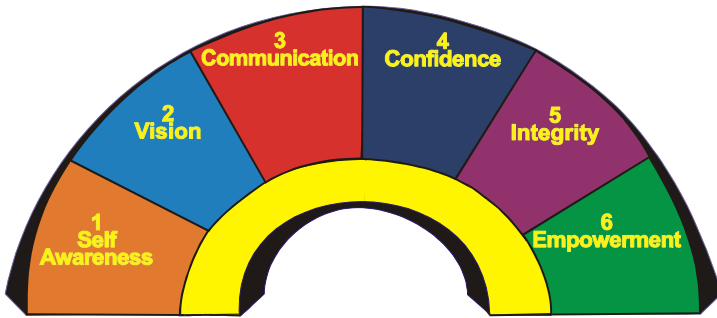
**GOAL 5.**  
Reinforce Management Accountability.

### PLANNING & EXECUTION

**GOAL 6.**  
Achieve Our Vision.

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## Leadership Traits



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## Thinking Skills



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## Strategy Development



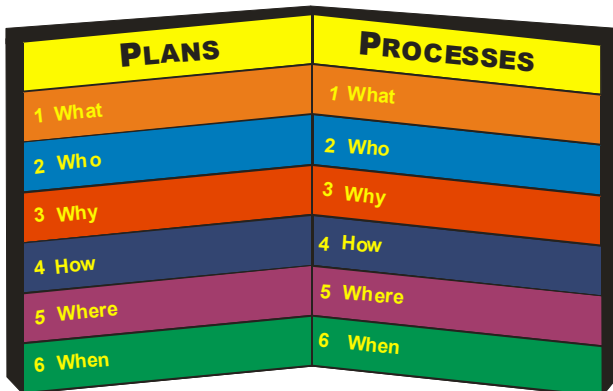
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## Strategy Execution



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## Performance Tools



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## Quality Controls



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